**QA 6640 Tentative Schedule Fall 2017**

* indicates optional reading assignment

<table>
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<tbody>
<tr>
<td>1</td>
<td>8/14</td>
<td>Course introduction, syllabus, and research</td>
<td></td>
<td>Live Meeting</td>
<td>Module 1 discussion begins 8/17</td>
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</tbody>
</table>
| 2  | 8/21 | Module 1 Quality Cost | • Complete Plagiarism module  
• Wood: Chapters 1-3  
• Articles:  
  - Optimum Quality Costs and Zero Defects  
  - No Weak Links | SCM overview  
Using the Library for Online Research, Using Turnitin Wood 1-3 | Introduction, Complete Plagiarism module by 8/20 |
| 3  | 8/28 | Module 1 Quality Cost | • Wood: Chapters 4-6  
• Articles:  
  - Cost of Quality  
  - CSQP Handbook Chapter 3* | Quality Costs Video (14:30)  
Sub-optimization  
Wood 4-6  
Make a T-shirt (6 parts: 15 minutes total) | Optional Live Meeting  
Module 2 Discussion begins 8/28 |
| 4  | 9/4  | Module 2 Supply Chain Quality Planning | • Gordon: Chapter 1 Introduction  
• CSQP Handbook Chapter 1 & 2*  
• Articles:  
  - Ease of Doing Business  
  - Aligning Competitive Priorities  
  - Transactional vs Strategic sourcing | Bullwhip effect (1:41)  
Beer Game (7:14)  
Ease of Doing Business (4:15)  
How do you appear to your suppliers (15:42)  
Gordon 1 (4:24) | Module 1 Discussion ends 9/3 |
| 5  | 9/11 | Module 2 Supply Chain Quality Planning | • Gordon: Chapter 2 Getting Started  
• CSQP Handbook Chapter 6 &7*  
• Articles:  
  - Need for Speed  
  - Quality in supply chain  
  - Quality Planning for mfg sc | Supply chain planning part 1 (9:21) and part 2 (10:34), And types of research pt 1 (8:23)  
Gordon 2 (6:05) | Research assignment #1, 9/10  
Module 3 discussion begins 9/10 |
| 6  | 9/18 | Module 3 Supply Chain Quality Implementation | • Gordon: Chapter 3 Choosing the Team & Developing the Plan  
• CSQP Handbook Chapter 5 & 8*  
• Articles:  
  - Trust and Commitment  
  - Force V Skill  
  - JIT and Ship to Stock  
  - Lean Inspection through Supplier Partnerships | COQ in SC (6:16)  
SCOR 1(6:54)  
SCORII(15:09)  
SCOR Case Study (7:08)  
Gordon 3 (3:24) | Proposal due 9/17  
Module 2 Discussion ends 9/18 |
| 7  | 9/25 | Module 3 Supply Chain Quality Implementation | • Gordon: Chapter 4 Evaluation Strategy  
• Gordon: Chapter 5 Determining What to Measure  
• CSQP Handbook Chapter 9, 11 & 12*  
• Articles: | Supply chain best practices  
Impact of operational Quality  
Two way scorecard (11:58)  
Gordon 4 & 5 | Optional Live Meeting |
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| 8  | 10/2  | Module 3 Supply Chain Quality Implementation | • SC Best practices  
• Impact of Operational Quality  
• Two Way ScoreCard  
  
  
• Gordon: Chapter 6 Evaluation Approaches  
• Gordon: Chapter 7 Technology for Supplier Evaluation  
• CSQP Handbook Chapter 14*  
• Articles:  
  • Supplier Rating  
  • Supplier Certification  
  • How to conduct a Supplier Survey | Supplier Certification (5:19)  
Supplier rating systems (15:00),  
Supplier Surveys (9:10)  
Gordon 6&7 | Research assignment #2, 10/1  
Module 4 discussion begins 10/1. |
| 9  | 10/9  | Module 4 Supply Chain Quality Management    | • Gordon: Chapter 8 Designing the Process  
• Gordon: Chapter 9 Measuring and Managing Supplier Performance  
• CSQP Handbook Chapter 16*  
• Articles:  
  • Measuring Supplier Quality  
  • Supply Management Metrics  
  • Lean SC in FMC cost and Quality  
  • Performance Assessment for Supply Chain Partnership | Lean SC at FMC(10:51)  
Gordon 8&9 | Revised Proposal due 10/8  
Module 3 discussion ends 10/9 |
| 10 | 10/16 | Module 4 Supply Chain Quality Management    | • Gordon: Chapter 10 Recognition and Rewards  
• Gordon: Chapter 11 Supplier Development  
• CSQP Handbook Chapters 17 & 18*  
• Articles:  
  • Managing Quality Effectively in a Supply Chain  
  • Supplier Cost Evaluation  
  • Supply Base Reduction | Quality Management in the Supply Chain (3:20), Toyota Yaris (5:05), and Competitive Edge Supplier Development (8:01)  
Gordon 10&11 | Module 5 Discussion begins 10/15 |
| 11 | 10/23 | Module 5 Current issues in Supply Chain Management: Service Supply Chain | • Articles:  
  • CSQP Handbook Chapter 19*  
  • Service and MFG Comparisons  
  • Total Cost of ownership in services  
  • Managing Service Supply Chain | Managing Services supply chain, (12:02), Socially responsible Supply Chain (4:33), Success for VMI (11:51), Collaborative VMI part 1 (13:05) and part 2 (14:53) | Research assignment #3, 10/22  
Module 4 discussion ends 10/23 |
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| 12 | 10/30 | Module 5 Current issues in Supply Chain Management: Green Supply Chain and CSR | • Articles:  
• CSQP Handbook chapters 21 & 22*  
• Wal-Mart social Manifesto  
• Corporate Social Responsibility  
• Social and Financial Performance | Balancing Corporate goals and Social Responsibility (10:13), and Social Responsibility and the Patagonia Supply Chain (15:58)  
Green Supply Chain (8:12), Environmental Responsibility and the Patagonia Supply Chain (12:17) | Optional Live Meeting                                                                 |
| 13 | 11/6  | Presentations                                                        | Discussion Board presentation feedback                                            | Optional Live Meeting                                                                                                                                                                                            | Final Paper, 11/12                        |
| 14 | 11/13 | Presentations                                                        | Discussion Board presentation feedback                                            | Optional Live Meeting                                                                                                                                                                                            | Final Paper, 11/12                        |
| 15 | 11/27 | Presentations                                                        | Discussion Board presentation feedback                                            | Final Live Meeting                                                                                                                                                                                             | Presentation discussions end 12/3         |

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