

QA 6602 Tentative Schedule Fall 2017

<u>Wk</u>	<u>Date</u>	<u>Topic</u>	<u>Read and be prepared to discuss</u>	<u>Recorded Lectures</u>	<u>Case Studies</u>	<u>Assignment Due Date</u>
1	8/15	Course Overview Student Introductions	Student Bios			Live Meeting
2	8/22	Introduction to Quality	Module 1 - Ch 1	Course Overview, Intro to Quality #1, and #2 Suboptimization		Student Bio due 8/20
3	8/29	Foundations of Quality Management	Module 2 - Ch 2	Philosophies #1, #2, #3		Optional Live Meeting
4	9/5	The Baldrige Framework for Performance Excellence	Module 3 - Ch 10	Baldrige and QM #1A, #1B, #2A, #2B, #3A and #3B		Exam 1 - Chs. 1, 2, 10 due 9/10
5	9/12	Customer Focus	Module 4 - Ch 3	Customer Focus #1, #2A, #2B, #3A, #3B, and #4	Case Study 1 presentation recording by 9/12	Assignment 1 Due 9/17 View and Discuss CS#1: 9/12-9/19
6	9/19	Workforce Focus	Module 5 - Ch 4	Workforce management #1, #2, #3, and #4	Case Study 2 presentation recording by 9/19	View and Discuss CS#2: 9/19-9/26 Exam 2 -Chs. 3, 4 due 9/24
7	9/26	Process Focus	Module 6 - Ch. 5	Process Management #1A, #1B, #2A, #2B, #3 and #4	Case Study 3 presentation recording by 9/26	Optional Live Meeting View and discuss CS#3: 9/26-10/3 Assignment 2 Due 10/1
8	10/3	Measurement and Knowledge Management for Performance Excellence	Module 7 - Ch 12	Performance Measurement #1, #2, and #3	Case Study 4 presentation recording by 10/3	View and discuss CS#4: 10/3-10/10 Exam 3 -Chs. 5, 12 due 10/8
9	10/10	Strategy and Performance Excellence	Module 8 - Ch 11	Strategic Planning #1 and #2	Case study 5 presentation recording by 10/10	View and discuss CS#5: 10/10-10/17 Assignment 3 Due 10/16
10	10/17	Leadership for Performance Excellence	Module 9 - Ch 13	Leadership #1A, #1B and #2	Case Study 6 presentation recording by 10/17	View and discuss CS#6: 10/17-10/24
11	10/24	Design for Quality and Product Excellence	Module 10 – Ch 7			Exam 4 –Chs 11, 13 due 10/22
12	10/31	Process Improvement and Six Sigma	Module 11 – Ch 9	Problem Solving #1A, #1B, #2A, #2B, and #3		Optional Live Meeting Assignment 4 Due 10/29
13	11/7	Building and Sustaining Quality and Performance Excellence	Module 12 – Ch 14			Exam 5 – Ch. 7, 9, 14 due 11/12 Assignment 5 due 11/12 QMS presentation recording due 11/13 Discussion 11/13 – 12/3
14	11/14		Quality Management Systems Design			Optional Live Meeting Final Quality Management Systems Design Report Due 11/26
15	11/28		Report Presentations			Optional Live Meeting